

ELIE NZWEME

Systems Administrator | Active Directory & Windows Server

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PROFESSIONAL SUMMARY

Systems administration professional with hands-on experience managing Active Directory, Windows Server, Group Policy, Entra ID, and Microsoft 365/Intune in production enterprise environments. Builds and maintains a self-hosted enterprise lab for AD, GPO, LAPS, and file services administration.

TECHNICAL SKILLS

Systems: Windows Server • Windows 10/11 • Linux • VMware • Hyper-V • DNS • DHCP • File Services • PowerShell • Bash

Networking: TCP/IP • VLANs • VPN • DNS • DHCP • SMB • AD Sites & Services

Security: Splunk Enterprise • Microsoft Defender • Sysmon • Windows Event Logs • Vulnerability Mgmt • Incident Response • Threat Hunting • Endpoint Protection

Identity & Access Mgmt: Active Directory • Entra ID • RBAC • MFA • SSO • JML • LDAP • Kerberos • Group Policy • LAPS • SailPoint (learning)

Cloud: Azure • Microsoft 365 • AWS • Identity Federation (SAML/OIDC/OAuth)

PROFESSIONAL EXPERIENCE

Technical Support Specialist — Kahala Management (MTY Food Group), Scottsdale, AZ

May 2026 – Present

- Administer Microsoft 365, Active Directory, Entra ID, and Intune across the organization's endpoint fleet.
- Resolve Windows 10/11, VPN, Teams, and Outlook issues; manage printer deployments and TPM configuration.
- Own hardware lifecycle management, endpoint provisioning, and user account administration.

Implementation Specialist - IAM & Identity Operations — Paychex, Remote

Nov 2025 – May 2026

- Supported identity operations including provisioning, Conditional Access, and PIM across client Active Directory/Entra ID environments.

IT Intern / Team Lead — TechCharities, Salt Lake City, UT

Apr 2025 – Aug 2025

- Led an IT intern team managing device imaging, deployment, and account setup.

IT & Customer Support — Movate (Sony account), Remote

Mar 2024 – Aug 2025

- Delivered technical support including OS, account, and connectivity troubleshooting.

Technical Support Specialist — Willman Services, Kinshasa, DRC

Oct 2019 – Dec 2022

- Provided desktop and server support, including account administration and hardware maintenance.

FEATURED PROJECTS

Enterprise Identity & Endpoint Management Lab

Active Directory | GPO | Windows LAPS | Microsoft Defender | File Server Permissions

- Designed Active Directory OU structure, Group Policy Objects, and Windows LAPS deployment for a simulated enterprise domain.
- Hardened endpoint security with Microsoft Defender configuration and centralized file server permission auditing.
- Implemented least-privilege access controls across shared network resources.

Active Directory Identity Lifecycle & Access Management Automation Toolkit

PowerShell | Active Directory | RBAC | Group Policy | LAPS | Splunk | Jira

- Built a PowerShell-based IAM automation toolkit for Active Directory covering user provisioning, deprovisioning, account recovery, and end-to-end Joiner-Mover-Leaver lifecycle workflows.
- Automated OU management, RBAC group assignment, and bulk identity operations to reduce manual identity administration effort.
- Implemented inactive account detection, password compliance reporting, and duplicate identity detection with integrated Splunk monitoring and Jira ticketing, plus file server access auditing.

IT Asset Recycling & Scanner Automation Toolkit

PowerShell | Barcode/QR Scanning | CSV Inventory | Audit Logging

- Built a PowerShell-based IT asset recycling automation toolkit covering asset intake, serial number capture, and duplicate detection.

- Automated lifecycle status tracking, destruction documentation, and audit logging with barcode/QR scanning and CSV-based inventory.

Enterprise Endpoint Vulnerability Remediation Lab

Nessus | Patch Management | Credentialed Scanning | Risk Analysis | Executive Reporting

- Ran credentialed Nessus vulnerability scans across a simulated enterprise endpoint fleet and prioritized findings by CVSS and business risk.
- Coordinated patch management remediation cycles and tracked closure rates against SLA targets.
- Translated scan data into executive-level risk dashboards for remediation prioritization.

CERTIFICATIONS

Microsoft AZ-104 • CompTIA Network+ • Microsoft AZ-900 • CompTIA Security+ • Microsoft SC-300 • CompTIA CySA+ • CompTIA CSAP (Stackable) • Microsoft SC-200 • Microsoft AI-900 • AWS Certified Cloud Practitioner • Splunk Core Certified Power User

EDUCATION

Bachelor of Applied Science, Information Technology (Systems Administration) — Ensign College

Feb 2026

Associate of Applied Science, Information Technology

Aug 2025